

PRM Levy 2025

All Airline Customers

29 November 2024

Dear Airline Customer,

With this letter we would like to inform you on the "Persons with Reduced Mobility"(PRM) levy at Amsterdam Airport Schiphol that will apply as of April 1 2025 for the period of one year.


The current PRM levy is € 1,85 per departing passenger. After consultation of the Financial PRM Committee, which includes representatives of airlines and the SAOC, the PRM levy will be increased with 2,7% to € 1,90 Euro per departing passenger, as of April 1st 2025.

Main reasons for this increase are:

- Settlement of the PRM costs over last year (€ 0,15 per passenger)
- Increase in the ratio of PRM passengers (from 1,07% to 1,10%)
- Strong increase in labour costs. Labour costs have increased strongly due to the reduction of interns and the costs for several process optimizations.

For more information and/or questions please contact customersupport@schiphol.nl

Kind regards,
AMSTERDAM AIRPORT SCHIPHOL
Airport Operations


Marleen Hartkamp
Manager Passenger Services & Support